[ ]  COMPLIANT [ ]  RETURN [ ]  EXCHANGE

Prepared on [date] ....................................................................................

1. Name and Surname of the Purchaser................................................................................................................................
2. Address:..........................................................................................................................................................................................................
3. Date of purchase:..................................................................................................................................................................................
4. Name of the goods:.............................................................................................................................................................................
5. Quantity:................... gross price (-s)…………………………………….......................................................................................................
6. Number of receipt (Invoice):........................................................................................................................................................
7. Bank account number............................................................................................................................................................
8. COMPLIANT [should be filled-in only in case of compliant]

|  |  |  |
| --- | --- | --- |
| Detailed describtion of defects | When and in what circumstances the defects were noticed: | Client’s demands: |
|  |  |  |

Complaint examination result (to be completed by complaints department):……………………………………..

................................................................................................................................................................................................................................

1. RETURN [should be filled-in only in case of return]

Please provide the reason of return…………………................................................................................................................

...............................................................................................................................................................................................................................

1. EXCHANGE [should be filled-in only in case of exchange]

|  |  |  |
| --- | --- | --- |
| Reason of exchange | Please provide the proper size/color etc. | Please provide your bank account number in case of money return [**MANDATORY**] |
|  |  |  |

Additional comments:

................................................................................................................................................................................................................................

................................................................................................................................................................................................................................

................................................................................................................................................................................................................................

................................................................................................................................................................................................................................